## Accountability



Participant Accountability should be more than tracking down participants to verify their activity.

It should focus on improving a client's personal responsibility so that they can effectively manage the program's requirements.

## **CHALLENGE**

Do you find it difficult to consistently engage your participants and provide them with the advice, support and guidance they need to succeed?



**Communicating with clients** 

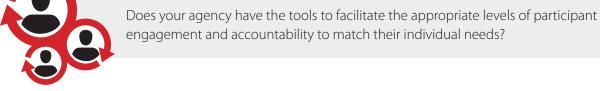




Improving personal responsibility **Facilitating services** 



**NEW APPROACH** 





## **INCREASED COMMUNICATION FOR IMPROVED OUTCOMES**

On Average 2 Touch Points/Day

Smartphone-based accountability tools offer the ability to increase or decrease the number of daily contacts with participants as well as provide numerous engagement channels that align with varying degrees of accountability.



Participants share scheduling responsibilities



Direct access to support resources



Automated time management support



Eliminate contact barriers



Video conferencing for virtual client meetings

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